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TO: Directors of Financial Aid  
Public and Private/Independent Institutions of Higher Education

FROM: DeChà Reid  
Director, Financial Aid Services

DATE: January 29, 2018

RE: School Allocation Report in HelmNet – Temporarily Unavailable

The School Allocation Report accessed through the Higher Education Loan Management System (HelmNet) online portal is temporarily unavailable due to system maintenance. Notification will be sent once it is available. We apologize for the inconvenience.

To request student loan information previously available through this report, please send a request through [CONTACT US](#) (select the "Student Loan - School Info Request" option in the drop-down selection under **Contact Reason**).

For questions, please contact Financial Aid Services at 844-792-2640.

cc: Ken Martin, Assistant Commissioner  
Charles Puls, Deputy Assistant Commissioner  
Rinn Harper, Director, Borrower Services